# RMS CAREERS

## **GENERAL MANAGER**

The Blake Hotel – New Haven, CT

#### **POSITION SUMMARY:**

The General Manager (GM) is responsible for all aspects of operations at The Blake Hotel. The GM serves as an ambassador for the brand and hotel, leading all departments to further its goal of providing best-in-class service to guests. The GM oversees the hotel's profitability and leads various strategic projects across all departments of the hotel. The ideal candidate is someone who consistently goes above and beyond to maximize guest satisfaction. This position reports to the Regional Director of Operations at RMS Companies.

### **POSITION REQUIREMENTS:**

- At least 5 years' experience in the hospitality industry preferred.
- Bachelor's degree in hotel management or a related field preferred.
- A strong understanding of P&L statements and the ability to react with impactful strategies.
- The ideal candidate is a highly intelligent hotel professional with outstanding management skills and extensive hands-on experience. Available to work when needed, including weekends, holidays, and nights.
- Self-motivated, high-performer who can emulate best-in-class customer service to guests and team members.

#### **TO APPLY**

Please respond with "General Manager Blake Hotel" in your email subject line to: careers@rms-companies.com

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